

Туре	Source	URL	Notes	
Top Search Engines	Study search tips for each engine. Also learn how to evaluate web pages. An excellent evaluation checklist was prepared by the University of California, Berkeley http://www.lib.berkeley.edu/TeachingLib/Guides/Internet/EvalWorksheet.pdf			
	Google	www.google.com	Use "Advanced Search", limit by date, domain or file type; Google Alert, Google News, Google Earth, Google Scholar, Google Trends, Google Images, etc.	
	Bing	http://www.bing.com/		
	Deeper Web	http://deeperweb.com/	Google product in Beta test stage - fast and comprehensive	
	DuckDuckGo	https://duckduckgo.com/	Precise. Includes databases of images, videos and maps.	
	Search Engines of the World	http://www.searchenginesoftheworld.com/	China: Baidu, http://www.baidu.com. Russia: Yandex, https://www.yandex.com/ Use Google Translate.	
Meta Search Engines	Simultaneous searching using a multitude of search engines.			
	Dogpile	www.dogpile.com		
	Metacrawler	www.metacrawler.com		
	Yippy (former Clusty)	www.yippy.com		
	Mamma	https://mamma.com/		
Online Subject Directories	Excellent starting points, especially in fields you are unfamiliar with. Content is prepared and vetted by librarians.			
	New York Public Library	http://www.nypl.org/collections/nypl- recommendations/guides	Go to Research Guides and type your topic in search box.	
	Internet Public Library	www.ipl.org		
	Open Directory Project	www.dmoz.org		
Biographical Information	Search directories by affiliation (business, social, political, etc.), gender, location, ethnicity, education, board memberships, and other specialty categories. Check current and past directories. Check Leadership Directories www.leadershipdirectories.com. Social media sites.			
	Personal		Examples: Social media sites; public records databases; organization or personal web sites; press releases; Google Images; Resumes and CVs online even if they are old; Professional, organizational or alumni directories; Society registers; Military records. Forbes Wealthiest Lists; property transactions	
	Professional		Business - Executive directories, company web sites, SEC filings – 10K, press releases, Forbes lists; Speaker biographies from conferences Education – Campus web sites Government – Political sites	
	Leadership Directories	http://www.leadershipdirectories.com/	Basic data on executives for government, business, media, legal, health and nonprofits (subscription)	
	Relationships	http://www.muckety.com/	Online map of connections among the rich and famous.	
	Blackbook Online	http://www.blackbookonline.info/	Free public records search - Search by public record type or location	
	Social Media (especially LinkedIn and Facebook)	Linkedin.com, Facebook.com, Google+, and more	See a few of the most popular below.	



Туре	Source	URL	Notes
Business Portals	Excellent starting points if you have very little tim		
	CEO Express	http://www.ceoexpress.com/default.asp	
	GlobalEdgeInternational Business	http://globaledge.msu.edu/global-insights	
	Google Finance	https://www.google.com/finance?tab=we	
	Yahoo Finance	http://finance.yahoo.com/	Quick corporate summaries. Search by ticker symbol forbest results.
	Mergent Online	http://www.mergentonline.com/login.php	Fully searchable database with financial details of over 25,000 active and inactive companies (subscription servics)
	CorporateInformation.com	http://www.corporateinformation.com/; http://www.corporateinformation.com/Country-Industry- Research-Links.aspx	Subscription-based service, but includes list of free country and industry research links.
Public Records: Credit Reports/ Financial Data	Except for the SEC filings, these reports are available.	able for a fee.	
	Lexis Nexis - (Accurint, Nexis, Courtlink and more)	http://www.lexisnexis.com/en-us/home.page	Public records, corporate profiles, and news articles
	D&B Reports	http://www.dnb.com/	Credit reports and detailed business profiles including state and date of incorporation, sales information and growth, employment size and growth, square footage, executive names. D&B reports are not audited.
	Fitch Ratings	https://www.fitchratings.com/web/en/dynamic/fitch- home.jsp	Subscription-based.
	Hoovers (a D&B company)	http://www.hoovers.com/	Purchase company report – 85 million companies- overviews and descriptions, history, biographies of key personnel, industry information, financial summaries, income/earnings estimates, competitors.
	Moody's Ratings	https://www.moodys.com/Pages/atc.aspx	Subscription-based.
	SEC Filings (using Edgar.gov)	http://www.sec.gov/edgar.shtml#.VACIPcJ0zcs	10-K (annual) or 10-Q (quarterly) filings provide business description which identifies products and services, markets, competitive factors, size, lines of business; locations and character of principal physical properties; legal proceedings; information relating to shareholders; financial data; management's discussion and analysis of financial condition and operation.; directors and executive officers backgrounds and their compensation; ownership shares; and other exhibits. 8-K for significant corporate events.
	TLOxp	http://www.tlo.com/	Fee-based service from TransUnion for investigating and researching people, locations and companies for due diligence, risk assessment, fraud detection, identity authentication.
Corporate Profiles	Go to Company home pages, annual reports, SEC impartial.	10-K filings for the most complete information, but remember	that the company website and annual reports present the best face and are not
	Yahoo Finance	http://finance.yahoo.com/	Quick corporate summaries. Search by ticker symbol forbest results.
	BizJournals	http://www.bizjournals.com/profiles/company	
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Туре	Source	URL	Notes
1990	Source	One	110100
	Division of Corporations, websites of Secretary of State Offices	http://www.statelocalgov.net/50states-secretary-state.cfm	Basic company identification and licenses or incorporation data.
	Factiva Company Snapshots	http://new.dowjones.com/factiva/	Subscription service
	Public Register's Annual Report Service	http://www.prars.com/	Free annual reports
	Standard & Poor's	http://www.standardandpoors.com/en_EU/web/guest/hom_e	Fee-based
Corporate Rankings/ Reputation Surveys	Rankings by size, reputation, sustainability, corpo	rate governance, etc. Newspapers and magazines such as For	tune, Forbes and the Financial Times; trade publications; public polls.
	Forbes Lists	http://www.forbes.com/lists/	
	Fortune 500	http://fortune.com/rankings/	
	Harris Poll Reputation Survey	https://www.harrisinteractive.com/vault/2013%20RQ%20Summary%20Report%20FINAL.pdf	Survey of the U.S. public on the reputations of the most visible companies.
	Vault.com	http://www.vault.com/	Rankings of companies and schools - best places to work and study.
Professional Licenses and Certifications	Nationwide searches are ususally for fee. Some s	tate and local searches are free.	
	Accurint and other public records databases		
	Professional organizations	AIA, NCARB, ASLA, etc.	
Market Overviews	Market surveys are widely available for free or fe	ee through associations, think tanks, management consulting f	irms, and commercial services.
	MarketResearch.com	http://www.marketresearch.com/	Reports are pay-per-view. Use free tables of contents to help you create your own template or format your research brief.
	Extensive list at the New York Public Library	http://www.nypl.org/collections/nypl-recommendations/guides/market-research	
News Sites and Aggregators	Go to sources specific to client's industry or affiliation. Search archives and current news. Local news sources will usually cover a local subject in more depth than a major publication like the New York Times or Wall Street Journal.		
	New York Public Library – Articles Database	http://www.nypl.org/collections/articles-databases (free access to articles in newspapers, magazines, and journals at the library or from your office if you have a library card)	
	Mobile apps	Twitter, Flipboard and many others	Choose only the sources you trust.
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BRIEF CHECKLIST OF SOURCES FOR RESEARCHING PROSPECTIVE CLIENTS AND MARKETS

Туре	Source	URL	Notes
,.	Fee-based databases	Nexis, Factiva, Proquest	Fastest way to retrieve specific news
	All You Can Read	http://www.allyoucanread.com/	International
	BizJournals	www.bizjournals.com	
	BusinessWire	http://www.businesswire.com/portal/site/home/news/	
	Campus and Alumni Publications	http://en.wikipedia.org/wiki/List of student newspapers in	
		the United States	
	College Media Network	http://news.collegemedianetwork.com/	Aggregates campus news by region
			Current and archived business news articles from thousands of sources in 28 languages
	Factiva		from nearly 200 countries. 35 years' worth of articles, analyst reports and
	Google News	https://news.google.com/	tweets.(subscription service)
	Hotsheet	http://www.hotsheet.com/	
	House Organs	Publications of companies or non-profit organizations	
	News on Feeds	http://www.newsonfeeds.com/faq/aggregators#.VAJSy2Ow	Directory of aggregators
		<u>Tpd</u>	
	Newsletters of Professional and Trade	http://www.asaecenter.org/Community/Directories/Associa	
	Organizations	tionSearch.cfm?navItemNumber=16581	
	Newslink	Inttn://w/w/w/ new/slink org/index ntml	Links to top newspapers and magazines by state and country. Includes suburban weeklies, and some ethnic and school publications.
	Newspaper Map	http://newspapermap.com/	Search by location, international
	You Got the News	http://www.yougotthenews.com/	
	LinkedIn	https://www.linkedin.com/	Profiles and group discussions
	Twitter	https://twitter.com	Track comments by and about your client and their followers.
	YouTube	https://www.youtube.com/	Videos offer keys to personality and views of your client and issues important to them
Other Investigative Search Tools			
	Links to resources	http://toddington.com/resources/	
	Journalist's ToolBox	http://www.journaliststoolbox.org/archive/investigative/	
Social Media Platforms	Each site has special attributes with strengths in	searching relationships, identity, reputation, content sharing.	These are a few of the most popular.
	LinkedIn	www.linkedin.com	Identity, relationships, groups
	Facebook	www.facebook.com	identity, interests
	Twitter	www.twitter.com	opinions, news
	Instagram	http://instagram.com/#	images
	YouTube	www.youtube.com	Videos offer keys to personality and views of your client and issues important to them



Туре	Source	URL	Notes
MARKET SECTORS			
Non-Profits	Foundation Center	https://fconline.foundationcenter.org/	
	Form 990s	http://foundationcenter.org/findfunders/990finder/_and www.IRS.gov	
	Charity Navigator	http://www.charitynavigator.org/	
	Chronicle of Philanthropy	http://philanthropy.com/	Especially annual top donors list
Cultural	American Alliance of Museums	www.aam-us.org	
	Arts and Cultural Organizations	http://www.cpanda.org/cpanda/research-guides/artsorgs	
	International Society for Performing Arts	www.ispa.org	
	National Endowment for the Arts	http://arts.gov/	
Education	Education Resources Information Center	http://eric.ed.gov/	
	Chronicle of Higher Education	www.chronicle.com	
	National Association of College and University Business Officers	http://www.nacubo.org	See annual rankings of institutions
	National Association of Independent Schools	http://www.nais.org/	
	National Center for Educational Facilities	www.ncef.org	
	QS World University Rankings	http://www.topuniversities.com/university-rankings	
	Society for College and University Planning	http://www.scup.org	
	U. S. Dept. of Education	http://www.ed.gov/	
	U.S. News & World Report Education Rankings	http://www.usnews.com/education	
	Univsource	http://www.univsource.com/	Extensive database enables you to browse through community colleges, colleges and universities by name, program, state, and zip code - US/ Canada
Government	Government Federal USA	http://www.usa.gov/Agencies.shtml	
	State and Local	https://www.statelocalgov.net/	
	New York City - Government	http://www1.nyc.gov/	
	New York City Dept. of Design + Construction	http://www.nyc.gov/html/ddc/html/home/home.shtml	
	U.S. Census Bureau	http://www.census.gov/	
Healthcare	American Hospital Association	http://www.aha.org/	
	American Medical Association	http://www.ama-assn.org/ama	

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Source	URL	Notes
Health Facilities Management	http://www.hfmmagazine.com/	
Modern Healthcare	http://www.modernhealthcare.com/	
Commercial Property Executive	http://www.cpexecutive.com/	
Commercial Real Estate Development Assn.	http://www.naiop.org/	
CoreNet Global	http://www.corenetglobal.org/	
National Multi-Family Housing Council	http://www.nmhc.org/	
National Real Estate Investor	http://nreionline.com/	
Urban Land Institute	http: www.uli.org	
International Council of Shopping Centers	http://www.icsc.org/	
	Health Facilities Management Modern Healthcare Commercial Property Executive Commercial Real Estate Development Assn. CoreNet Global National Multi-Family Housing Council National Real Estate Investor Urban Land Institute	Health Facilities Management Modern Healthcare http://www.hfmmagazine.com/ http://www.modernhealthcare.com/ Commercial Property Executive http://www.cpexecutive.com/ Commercial Real Estate Development Assn. http://www.naiop.org/ CoreNet Global http://www.corenetglobal.org/ National Multi-Family Housing Council http://www.nmhc.org/ National Real Estate Investor http://nreionline.com/ Urban Land Institute http://www.uli.org

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The Culture Map: Breaking Through the Invisible Boundaries of Global Business. Erin Meyer. New York: PublicAffairs, 2014.

A Designer's Research Manual: Succeed in Design by Knowing Your Clients and What They Really Need. Jennifer Visocky O'Grady and Ken O'Grady. Rockport Publishers, 2009.

Get the Facts on Anyone. Dennis King. New York: MacMillan, 1999, 3rd ed.

Get Them on Your Side. Samuel B. Bacharach. Avon, MA: Platinum Press, 2005.

Little Black Book of Connections. Jeffrey Gitomer. Austin, TX: Bard Press, 2006.

Question Your Way to Sales Success. Dave Kahle. Franklin Lakes, NJ: Career Press, 2008.

Rain Making; Attract New Clients No Matter What Your Field. Ford Harding. Avon, MA: Adams Publishing, 2008.

Selling to VITO, the Very Important Top Officer. Anthony Parinello. Avon, MA: Adams Publishing, 1999.